

# Tenant Engagement Resources

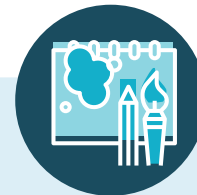
Engaging tenants has been challenging during COVID-19. Below are strategies utilized by Network members and partners to encourage and maintain connections with tenants.

### NEWSLETTERS



Urban Pathways and The Fortune Society send tenants a weekly newsletter to update tenants on building and organization policies. They found the newsletter to also be a useful conversation piece with tenants during case management, thus increasing engagement. See an example newsletter from Urban Pathways [here](#).

### WEEKLY ACTIVITIES



Lutheran Social Services provides tenants with a weekly activity in order to address boredom and isolation. Examples include a journal and pen, coloring activities, and a deck of cards with solitaire instructions. BCHS also puts together care packages for tenants with items like puzzles, coloring books and comic books.

### ZOOM GROUPS



Anthony White, a Recreation Aide at CAMBA Gardens II, has initiated a number of weekly groups via ZOOM for tenants. The topics of these groups range from current events to bingo games. Tenants are provided with incentives such as gift cards for attending. See their group calendar [here](#) and a flyer [here](#).

### ONLINE RESOURCE HUBS



The Fortune Society has put together an array of online resources that they are sharing with their tenants and staff for enrichment and entertainment for themselves and their families while sheltering in place. They are calling this collection of resources **Good Ship Fortune**.

The Network has gathered some mental health tools to help tenants and providers cope during social distancing:

**OMH Wellness Self-Management Tools**

**Digital mental health resources**

**Solo activities to support social distancing**

