



NYC Supportive Housing Provider Referral Guide: Contacts for Re-Renting Units

The following information from State and City government partners is **updated as of January 11, 2024**.

The table below provides guidance for **re-rental referrals only** for both scattered-site and congregate units. For initial program lease-ups, please contact your contracting agency, do not request referrals through CAPS.

All congregate supportive housing buildings have unique regulatory agreements for capital financing sources and rental assistance agreements that also contain requirements for re-rental practices and eligibility criteria. Please refer to those sources in addition to the table below.

Contracted Population for Unit	Contract Agency	Re-Rental Referral Contacts
NY/NY I & II	DOHMH OMH	If building has DOHMH and/or HRA/DHS SRO, please use the Request a Referral button in CAPS Unit Roster. For OMH NY/NY I & II, contact CUCS: Center for Urban Community Services (212) 801-3333 or (212) 801-3300 housinginfo@cucs.org
NY/NY III Pop A (SMI Single Homeless Adults)	DOHMH OMH	Request a Referral in CAPS Unit Roster.
NY/NY III Pop B (SMI State Psych Centers)	OMH	CUCS Center for Urban Community Services (212) 801-3333 or (212) 801-3300 housinginfo@cucs.org
NY/NY III Pop C (SMI Young Adults)	OMH	CUCS Center for Urban Community Services (212) 801-3333 or (212) 801-3300 housinginfo@cucs.org
NY/NY III Pop D (SMI Families)	DOHMH	Request a Referral in CAPS Unit Roster.

Contracted Population for Unit	Contract Agency	Re-Rental Referral Contacts
NY/NY III Pop E (Substance Abuse – Recovery)	DOHMH/OASAS	Request a Referral in CAPS Unit Roster.
NY/NY III Pop F (Substance Abuse – Active)	DOHMH/OASAS	Request a Referral in CAPS Unit Roster.
NY/NY III Pop G (Medical – Family)	DOHMH/OASAS	Request a Referral in CAPS Unit Roster.
NY/NY III Pop H (HIV/AIDS)	HASA	<p>HASA X. Pamela Farquhar Assistant Deputy Commissioner, Housing and Support Services (929) 252-2120 farquharx@hra.nyc.gov</p> <p>Patrick Murphy Director of Housing (929) 252 - 2796 murphyp@hra.nyc.gov</p>
NY/NY III Pop I (Youth Aging out of Foster Care)	DOHMH	<p>ACS Paul Williams Director (212) 676-6779 Paul.williams@acs.nyc.gov</p>
Other HASA Supportive Housing	HASA	<p>HASA X. Pamela Farquhar Assistant Deputy Commissioner, Housing and Support Services (929) 252-2120 farquharx@hra.nyc.gov</p> <p>Alla Zarankina Housing Unit Team Coordinator (212) 274-6014 zarankinaa@hra.nyc.gov</p>
General Population	HRA/DHS	Request a Referral in CAPS Unit Roster.
High Service Needs*	DOHMH OMH	<p>If an agency has a DOHMH contract, request a referral via CAPS.</p> <p>If an agency has an OMH contract, request a referral via CUCS.</p> <p>*High Service Needs is described as SMI in CAPS</p>

Contracted Population for Unit	Contract Agency	Re-Rental Referral Contacts
NYC 15/15 All Populations	DOHMH	Request a Referral in CAPS Unit Roster.
ESSHI- SMI	OMH	CUCS Center for Urban Community Services (212) 801-3333 or (212) 801-3300 housinginfo@cucs.org
ESSHI- SUD	OASAS	Request a Referral in CAPS Unit Roster.
ESSHI - SENIOR	DOH/OTDA	Request a Referral in CAPS Unit Roster.
ESSHI - OTHER	Various	Request a Referral in CAPS Unit Roster.
Other OMH Initiatives*	OMH	*These initiatives are described as SMI in CAPS. For all OMH contracted supportive housing programs not captured elsewhere on this chart, contact CUCS. Center for Urban Community Services (212) 801-3333 or (212) 801-3300 housinginfo@cucs.org
CoC	HUD or HPD	All CoC Funded programs are required by HUD to use the Coordinated Entry process for referrals (CAPS). If your CoC funded building has one of the above overlapping contracts, please use the Request a Referral in CAPS Unit Roster or contact CUCS, ACS or HASA depending on the contract. If your CoC funded program does not have one of the above overlapping contracts, please contact CAS Support at hrcassupport@hra.nyc.gov to set up your program in CAPS
Community Units	N/A	Community Units are not required to be referred through Coordinated Entry (CAPS). Follow guidance from your building’s regulatory agreement(s) and the unit’s rent subsidy agreement for requirements for renting community units.