Roadmap of CAPS in NYC

Assessment
- Determine Housing Path
- Coordinated Assessment Survey

Vulnerability
- Determine vulnerability
- Standardized Vulnerability Assessment (SVA)

Prioritization
- Order of Placement
- Federal guidelines; local priorities

Matching
- Finding the right unit
- Eligibility
- Client choice

Placement
- Finding a home

Done to-date

Work in Progress
Coordinated Assessment Survey

• Universal assessment tool to determine potential eligibility for housing and/or rental subsidies

• Available to all users of the PACT system

• Mandatory at all DHS single adult assessment and program shelters before beginning a 2010e application as of 1/23/2018

• Used by hospitals, jails, psychiatric centers, shelters, drop in centers, street outreach, HASA, DYCD providers and more
Early Findings 9/5/17 – 5/31/18

• New users added to PACT: 2,406
• Total PACT users: 12,937
• Total surveys completed: 10,217
• Total potentially eligible for housing: 98%
• Total potentially eligible for SH: 50%
• Clients with prior 2010e application: 33%
# Standardized Vulnerability Assessment (SVA)

<table>
<thead>
<tr>
<th>Category/Vulnerability</th>
<th>Medicaid Service Utilization within the past year</th>
<th># of System Contact and # of Functional Impairments within 2 years</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>High</strong></td>
<td>Top 5% of Medicaid Utilization</td>
<td>At least 3 System Contacts and 3 Functional Impairments</td>
</tr>
<tr>
<td><strong>Medium</strong></td>
<td>Between 55% and 95% of Medicaid Utilization</td>
<td>At least 2 System Contacts and 2 Functional Impairments</td>
</tr>
<tr>
<td><strong>Low</strong></td>
<td>Below 55% of Medicaid Utilization</td>
<td>At least 1 System Contact and 1 Functional Impairment or NONE</td>
</tr>
</tbody>
</table>
Early Findings 9/5/17 – 5/31/18

• SVA implementation: January 23, 2018
• Applications with SVA: 75% of all applications have it now
• SVA distribution of High/Medium/Low: 16%/43%/41%
• Additional criteria are being developed for youth, families with children and DV survivors
• Approval rate for 2010e applications submitted after completing a Survey is 83%, higher than the average
Referral and Placement

- Eligibility
- Permanent Housing
- SVA
- Prioritization
- Client Choice
Things to remember

• We are at the beginning of an iterative process

• We have an evaluation committee dedicated to identifying gaps in the system and in the vulnerable populations we serve

• The intention of CAPS is to make the system more efficient and transparent

• Low SVA DOES NOT MEAN your client won’t be referred

• It is CRITICAL to complete the 2010e correctly
Thank You!

• For more information or to schedule a training, please contact

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