NYC Coordinated Assessment and Placement System (CAPS)

SUPPORTIVE HOUSING NETWORK OF NEW YORK
JUNE 2018

Roadmap of CAPS in NYC

Done to-date

Work in Progress

Assessment

- Determine Housing Path
- Coordinated Assessment Survey

<u>Vulnerability</u>

- Determine vulnerability
- Standardized Vulnerability Assessment (SVA)

Prioritization

- Order of Placement
- Federal guidelines; local priorities

Matching

- Finding the right unit
- Eligibility
- Client choice

Placement

• Finding a home

Coordinated Assessment Survey

- •Universal assessment tool to determine potential eligibility for housing and/or rental subsidies
- Available to all users of the PACT system
- •Mandatory at all DHS single adult assessment and program shelters before beginning a 2010e application as of 1/23/2018
- •Used by hospitals, jails, psychiatric centers, shelters, drop in centers, street outreach, HASA, DYCD providers and more

Early Findings 9/5/17 – 5/31/18



•New users added to PACT: 2,406

•Total PACT users: 12,937

•Total surveys completed: 10,217

•Total potentially eligible for housing: **98**%

•Total potentially eligible for SH: **50**%

•Clients with prior 2010e application: 33%

Standardized Vulnerability Assessment (SVA)

Category/	Medicaid Service	# of System Contact and #
Vulnerability	Utilization within the	of Functional Impairments
	past year	within 2 years
High	Top 5% of Medicaid	At least 3 System Contacts <u>and</u>
	Utilization	3 Functional Impairments
Medium	Between 55% and 95% of	At least 2 System Contacts and
	Medicaid Utilization	2 Functional Impairments
Low	Below 55% of Medicaid	At least 1 System Contact and
	Utilization	1 Functional Impairment or
		NONE

Early Findings 9/5/17 – 5/31/18



- •SVA implementation: January 23, 2018
- Applications with SVA: 75% of all applications have it now
- •SVA distribution of High/Medium/Low: 16%/43%/41%
- •Additional criteria are being developed for youth, families with children and DV survivors
- •Approval rate for 2010e applications submitted after completing a Survey is 83%, higher than the average

Referral and Placement



Things to remember

- •We are at the beginning of an iterative process
- •We have an evaluation committee dedicated to identifying gaps in the system and in the vulnerable populations we serve
- •The intention of CAPS is to make the system more efficient and transparent
- •Low SVA DOES NOT MEAN your client won't be referred
- •It is CRITICAL to complete the 2010e correctly

Thank You!

 For more information or to schedule a training, please contact

Robin Pagliuco

Director of Coordinated Entry

pagliucor@hra.nyc.gov