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Breaking Ground
Concerns I had as a Provider when hearing CAPS was coming!

• The prioritization system would miss my people
• A client would have to rank as “high” or the individual would not get an interview
• It would reduce placement opportunities
What I Have Learned

The people behind CAPS
- Diverse group of stakeholders
- Group wants to do the right thing
- Iterative process and if it is broken, it will be fixed

About CAPS Process
- Important to be educated
- 2010e must be fully and accurately completed
- Supervisors should double check applications
- The SVA takes information from the 2010e which impacts high/medium/low determination
Breaking Ground Programmatic Implementation

• If an application comes back Low or Medium, a supervisor reviews it.

• An internal CAPS/SVA checklist noting system touches and functional impairments.

• A report that collects all client CAPS scores.
Continual Systems Improvement (CSI) Workgroup

• Diverse group of stakeholders
  – Government, nonprofit providers, membership orgs, and individuals with lived experience

• Analyze Data

• Provide Suggestions rooted in data to the Steering Committee
Final Thoughts

Stay Educated and Involved

Ask Questions