

# ACACIA NETWORK, INC.

ROOTED IN THE COMMUNITY SINCE 1969

***LIFE SAVING SERVICES FOR THE HOMESLESS***

***Raul Russi, CEO***

Excellence | Commitment | Customer Service | Leadership



# A HISTORY WE UNDERSTAND



Julio Martinez (1973)  
Pioneer in substance abuse services

City of the Forgotten



# PIONEERS PAVE THE WAY



Ensuring our voices were heard

Addicts in Treatment:  
Then and now



# ACACIA AT WORK

## ❑ Three Prongs of Service in the Opioid Response:

- Behavioral Health/Substance Abuse
- Primary Care
- Housing
  - Supportive
  - Shelters

# ACACIA RESPONSE: INCREASED CAPACITY

## ☐ Behavioral Health/Substance Abuse

- Increased number of treatment slots for a total of 3,050
- Capacity waivers approved for multiple Acacia sites
- Methadone Specific Residential slots
- Detoxification/Rehabilitation admissions increased
- All ACACIA programs admit people with opioid dependence (except El Regreso)

## ☐ Primary Care

- Specifically there are 11 providers Suboxone certified treating 800 patients

# ACACIA RESPONSE: INCREASED ACCESS

## ❑ Behavioral Health/Substance Abuse

- Detox extending admissions to 11 PM
- Residential admissions 7 days/week
- Same day outpatient admission offered
- Enhanced hours of operation:
  - Albany and Buffalo are open Monday-Friday hours are 6AM - 8 PM
  - Albany is open 7 days/week

# ACACIA REPOSE: ENHANCEMENTS

## ❑ Behavioral Health/Substance Abuse

- Additional prevention, educational groups
- Buffalo dispenses Suboxone
- Detox embedded health home care managers, risk stratified care planning, PCP follow-up and added vivitriol and naltrexone
- Shared care planning for Promesa/St. Barnabas high utilizers of detox to reduce readmissions
- SAMHSA grant with OASAS and Center on Substance Abuse on integrated care model with Methadone Treatment, primary care, and mental health
- Vocational counselor added to Promesa OTP
- St. Ann's Corner of Harm Reduction, Seedco, and Promesa awarded a One City Innovation grant to conduct street engagement to provide financial resources, harm reduction activities, and open access to treatment



# ACACIA REPOSE: ENHANCEMENTS

## ❑ Primary Health

- Changed Provider Prescribing Patterns
- Medication Assisted Therapy program treating substance abuse in the primary care setting through a Nurse care manager model, social workers and recovery coach
- Americorp intern to augment case management
- AIMS HRSA to expand substance abuse and mental health treatment in the primary care services adding recovery coach and community health worker care coordination
- DOH capacity building program to increase substance abuse treatment in HEP C patients
- Acacia and Seedco awarded BPHC Innovation grant to add EBO in primary care to expand financial resources



# ACACIA REPOSE: NARCAN TRAINING

## ❑ Behavioral Health/Substance Abuse

- Promesa OTP, Carlos Pagan Recovery Center, Alba de Vida --- certified Narcan training sites
- Camino Nuevo, El Regreso -- pending
- All Mental Health Staff/Peers trained
- Narcan kits with each trained person in every facility
- Ongoing Residential and Outpatient education – e.g. Carlos Pagan Recovery Center follow up with all clients that have experienced nonfatal OD with additional education and counseling
- Client education increasing in frequency with staff and St. Ann's Corner Harm Reduction trainer

# ACACIA REPOSE: NARCAN TRAINING

## ❑ Primary Care

- Americorps intern to provide Narcan training
- Applying for SAMHSA OD Prevention grant to train pharmacists, providers, and community

## ❑ Housing

- 312 Staff trained
- Narcan kits at every site

# ACACIA RESPONSE: EXTERNAL/PARTNERSHIPS

## ☐ Behavioral Care/Substance Abuse

- Closely partnered with Albany District Attorney and local police to support good neighbor policy for local businesses
- Two OASAS Ant-Stigma Videos with Commissioner's Office
- Attended AATOD Conference
- Supporting Council Behavioral Health to promote field engagement

## ☐ Primary Care

- Planner and panel for CHCANYS Opioid Conference
- Providing technical assistance to Community Health Network for Suboxone

## ☐ Housing

- This panel presentation at the SHNNY Conference

# THE BRONX COLLECTIVE IMPACT

- ❑ Championed by Council Member Rafael Salamanca; Michael Brady, Executive Director Third Avenue BID; and Pam Mattel
- ❑ Hosted a Community Summit April 21<sup>st</sup> at Metropolitan College
- ❑ Mini-task force focused on addressing the opioid users at the Third Avenue triangle
- ❑ St. Barnabas & Montefiore Emergency Room interventions for rapid access to treatment resources
- ❑ Attend hearings on the homeless and opioid epidemic
- ❑ Completing a concept for a medical shelter to disrupt the homeless/detox cycle
- ❑ MUCH MORE TO COME!

CAPACITY	ACCESS	ENHANCEMENTS
NARCAN TRAININGS	PARTNERSHIPS	EXTERNAL

ACACIA OPIOID RESPONSE -- SUMMMARY

# MISSION

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Acacia Network's mission is to partner  
with communities, lead change, and  
promote healthy and prosperous  
individuals and families

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# VALUES

## EXCELLENCE

Our focus on excellence ensures that individuals, families, and communities consistently receive quality driven care

## COMMITMENT

The talented and dedicated members of the Acacia family are the foundation of our success. We go the extra mile to meet the needs and expectations of individuals, families, and our communities.

## CUSTOMER SERVICE

We promote a culture that consistently exceeds customer's expectations. We affirm the unique identity of those we serve, treating each with friendliness, dignity, respect, care and compassion.

## LEADERSHIP

We nurture partnerships, inspire others, instill ownership, engender trust and provide solutions toward our common goal to lead change and provide the highest quality care.

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# THANK YOU



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