

SUPPORTIVE HOUSING NETWORK OF NEW YORK 2020 VIRTUAL AWARDS GALA

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Honoring

Covid Heroes

Supportive Housing Frontline Staff

Gail Wolsk

NYC Department of Health and Mental Hygiene

Michael Rosen & Amy Boyle

Breaking Ground

Office of the Deputy Mayor for Housing and Economic Development

Alaina Deans & Michelle Mays

Doctors Without Borders

2020 Outstanding Tenants of the Year Kenny Alvarez & Tyler Cruell

Gala Committee

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WELCOME





Laura Mascuch

Brenda Roser

W7elcome to the 2020 Virtual Awards Gala. Thank you so much for joining us to celebrate the supportive housing community. We wish we were meeting under different circumstances, but we are grateful to still be able to take a moment to celebrate our powerful and resilient community. We feel lucky to be surrounded by a community that weathered the events of 2020 with communication, collaboration, and caring. We have been tested in so many ways this year and have emerged from these crises stronger and more dedicated to our mission that all New Yorkers deserve a safe and healthy place to live.

Our work is more important than ever. COVID-19 further exposed the racial disparities in our communities and revealed the ways homelessness and housing insecurity are deeply rooted in systemic racism. For years we have been saying that housing is healthcare; we've all seen how true that is during this pandemic. Tonight, we take a moment to remember all we've been through. Tomorrow, we continue this ever-challenging fight to serve tenants of supportive housing and end homelessness.

Our 2020 Virtual Gala salutes several individuals for their unwavering support. We begin tonight with a tribute to supportive housing frontline staff, who have redefined the word "essential" with their steadfast commitment and dedication to housing and serving New York's most vulnerable. During the height of the pandemic, these colleagues continued to provide high quality services to tenants and stopped at nothing to make sure all residents were healthy and safe. These individuals are heroes, and we are so excited to honor them this evening.

We are thrilled to honor **Gail Wolsk**, Senior Director of Housing Services at the New York City Department of Mental Health

and Hygiene, whose deep empathy and constant support was invaluable during the COVID-19 crisis. Gail is a font of wisdom for our providers and always puts tenants' needs first.

We are also delighted to honor Alaina Deans and Michelle Mays of Doctors Without Borders, who provided technical assistance and public health guidance to our providers at the height of the pandemic to ensure the safety of our frontline staff and tenants.

We could not honor our COVID heroes without lauding our personal protective equipment heroes, **Amy Boyle** and **Michael Rosen**. Amy and Michael coordinated an effort of herculean proportions to provide supportive housing agencies with over six million articles of PPE. Our community is safer and heathier thanks to their hard work.

As always, the residents of supportive housing are the reason we do what we do, and we are excited to honor **Kenny Alvarez**, a veteran and musician who is thriving at the Doe Fund's A
Better Place, and **Tyler Cruell**, a
former foster youth and current
educator living at Neighborhood
Coalition for Shelter's Louis
Nine House.

We are so excited to celebrate the accomplishments of our community this evening. Thank you for joining us and welcome to the 2020 Virtual Awards Gala!

Laura Mascuch
Executive Director

Brenda Rosen Board Chair

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We salute the Supportive Housing Frontline staff and all the COVID HEROES!

Michael Rosen, Breaking Ground

Amy Boyle, Office of the Deputy Mayor for Housing and Economic

Development

Gail Wolsk, NYC Department of Health and Mental Hygiene

Alaina Deans and Michelle Mays, Doctors Without Borders

We honor their service throughout the COVID-19 pandemic.

Frontline Staff







During COVID-19, supportive housing frontline staff put their lives at risk to serve supportive housing tenants. Security and maintenance staff commuted across the city to ensure residences were as clean and safe as possible. Program directors and case managers were creative with programming and materials to provide safe and meaningful support for tenants during frightening times. They reached out to tenants every day so they knew they were not alone. Our frontline staff showed remarkable dedication, bravery, and resolve in the face of an unprecedented challenge, and we are so proud to honor them this evening.

We have heard countless stories of heroism on the part of our frontline staff - from delivering medications to procuring cell phones that connect clients to the outside world to orchestrating meal distributions, the compassion and selflessness shown by supportive housing staff cannot be overstated.

Ben Davis, a Program Director at the Center for Urban Community Services, said, "The dedicated case managers, social workers, physicians, nurses, and administrators on my team have all been so willing to adapt and adjust, they are doing such great work. I'm optimistic that whatever comes, that we'll be able to adapt to it and step up."

While we are honored to celebrate supportive housing frontline staff, we must also acknowledge the danger these individuals faced and the sacrifices they made. Many continued to travel to work each day, conduct home visits and wellness checks, and did so while risking their health and safety. We will never forget the incredible sacrifices that have been made in the name of serving and providing care for our residents.

Teddrise Thomas, a Medication Coordinator at Services for the UnderServed, said, "It takes a special person to get up and go to work during this pandemic, and we do it day in and day out. Our jobs aren't easy but we realize that what we do is more than just a job."

We feel so proud to work alongside supportive housing frontline staff and are thus delighted to honor them as our COVID Heroes.





Harlem United is a proud member of the Supportive Housing Network of NY. Our mission is to provide healthcare, housing, prevention, and supportive services to those most in need, fighting for our communities' right to access these services equitably, without barriers of racism, stigma, or discrimination.

Harlem United's social services span four programmatic areas:







Supportive Housing



Prevention Services



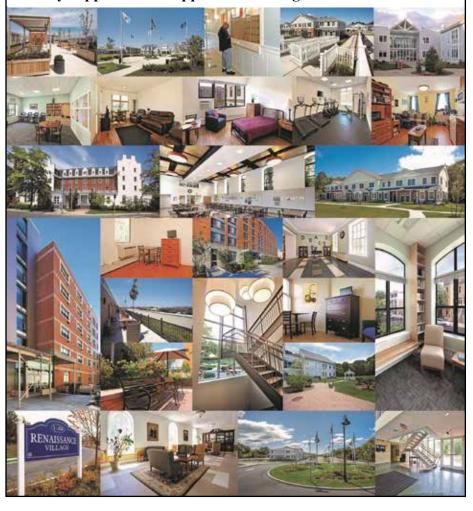
Supportive Services

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Proudly supports The Supportive Housing Network of New York.





As a supporter of The Supportive Housing Network, we honor the recipients of the COVID Heroes Award for their service throughout the pandemic

Michael Rosen Breaking Ground,

Amy Boyle
Office of the Deputy Mayor for Housing and Economic Development,

Gail Wolsk

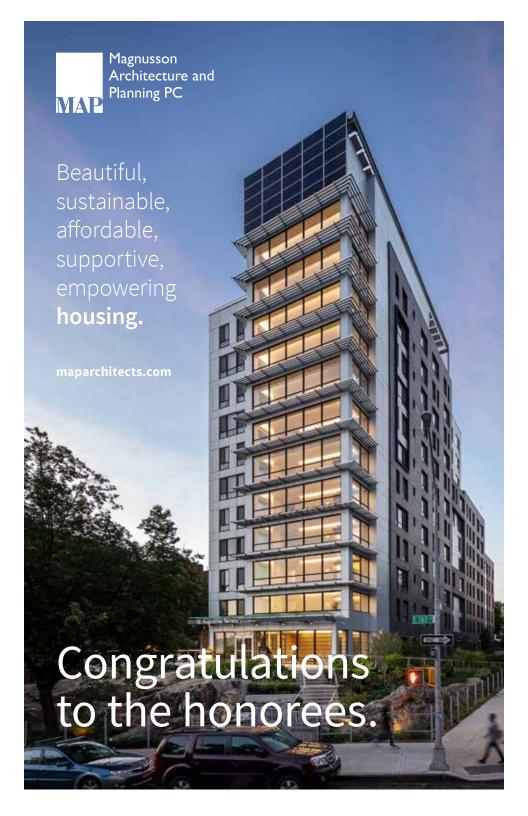
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and congratulations to the 2020 Outstanding Tenants of the Year

Kenny Alvarez & Tyler Cruell.

Everyone Deserves a Place to Call Home



Gail Wolsk NYC Department of Health and Mental Hygiene



ail Wolsk
went above
and beyond for
supportive housing
providers during the
COVID-19 crisis,
but according to
those who know her
best, this was not

unique to the pandemic – going to great lengths to serve providers and tenants is part of who Gail is.

As Senior Director of Housing Services at the New York City Department of Health and Mental Hygiene, Gail and her team provide oversight and technical support to more than 200 supportive housing programs that provide services and permanent affordable dignified housing to more than 9,800 individuals and families. Gail has long served as a lifeline for providers, who seek her out for her deep understanding of how to operate supportive housing in order to best serve tenants.

"Gail totally gets that each resident is unique, and that supportive housing providers sometimes need to slightly tweak their operations to make sure that each resident has a chance at whatever success looks like for him or her," said Paul Freitag, Executive Director of the West Side Federation for Senior and Supportive Housing.

Dr. Hillary Kunins, Executive Deputy Commissioner of Mental Hygiene at DOHMH, described how working alongside Gail uplifts our community. "New Yorkers were so lucky to have had her experience in disaster mental health; this pandemic put her skills to the test," she said.

Gail worked tirelessly throughout the pandemic to ensure that supportive housing residences and providers were as safe and supported as possible. She made herself available at all hours of the day and night to provide input and guidance, but not before checking in personally with her peers. "Our Friday night calls always started with her taking the time to ask me how I was, truly wanting to know if I was taking care of myself," said Laura Mascuch, Executive Director of the Network.

Her impact on our community cannot be understated. "With the support of gifted individuals like Gail, I am confident that the supportive housing community will not only survive but will thrive," said Freitag.

For her tireless support and empathy, we are proud to honor Gail as a *COVID Hero*.

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Michael Rosen & Amy Boyle

Breaking Ground

Office of the Deputy Mayor for Housing and Economic Development





We would be remiss to celebrate our COVID Heroes without celebrating those who did so much to provide our community with lifesaving personal protective equipment – Amy Boyle and Michael Rosen. Amy and Michael worked tirelessly to creatively handle logistics, solve problems, and ultimately distribute over six million articles of PPE to our supportive housing community.

Our providers were in dire need of PPE when Deputy Mayor Vicki Been connected the Network with Amy Boyle, Senior Advisor for Housing at City Hall. Amy made herself available to the Network at all hours of the day, working with staff members to identify what kind of equipment our member agencies needed, which agencies needed it, and how much equipment they needed. Not only that, she provided the PPE, authorizing countless shipments from the City in order to protect our community.

Deputy Mayor of Housing and Economic Development Vicki Been expressed her gratitude for Amy's calm competence and hard work on behalf of the people of the city. She said, "Thank you, Amy, for all you've done to keep New Yorkers safe. In a crisis, you really need people who can get things done. You are so effective, so compassionate,

and most of all, you care deeply about getting New Yorkers the things they deserve."

The Network then partnered with Michael Rosen, Vice President of Asset Management at Breaking Ground, to find a location to store the PPE. Michael generously offered up a Breaking Ground-owned building at 90 Sands Street, a forthcoming development that will yield hundreds of supportive housing units but was not yet under construction. He also devised the means by which the PPE would be distributed - he and his team at 90 Sands set aside three mornings a week to literally do the heavy lifting.

Lorenzo Torres, Assistant Vice President of Facilities Operations and Asset Management at Breaking Ground, described how Michael jumped at the opportunity to be of service to the supportive housing community. He said, "When the opportunity presented itself to help our supportive housing colleagues during this COVID crisis, you jumped right in. You centralized the PPE distribution process by communicating with your counterparts, accepting deliveries throughout the day, arriving at 90 Sands early in the morning, all the while maintaining a smile on your face. You give so much of yourself so selflessly every day."

In the end, Amy and Michael have procured and delivered six million masks, 700 thousand pairs of gloves, and 200 cases of hand sanitizer for our providers and their tenants. For all they have done to keep our community safe, we are thrilled to honor Amy and Michael as *COVID Heroes*.

Alaina Deans & Michelle Mays

Doctors Without Borders





When COVID-19 struck, the supportive housing community struggled immensely. Providers were desperate for support in how to best protect residents and employees in the midst of an unprecedented pandemic. Enter Alaina Deans and Michelle Mays of Doctors Without Borders, whose quick response and calm reassurance put our community at ease.

Michelle Mays is the US Programs Advisor for Doctors Without Borders and the organization's COVID-19 response in New York City. She has worked primarily in conflict, natural disaster and epidemic settings, including in India, Haiti, Democratic Republic of Congo, South Sudan, Central African Republic, Jordan, Ethiopia and Nigeria. Alaina Deans works for Doctors Without Borders as a Health Promotion Activities Manager. She has worked on humanitarian and public health programs in Democratic Republic of Congo, Nigeria, Afghanistan, and Chad.

The supportive housing community was grateful to have such accomplished and skilled practitioners serving as advisors during the pandemic. Ann Shalof, Executive Director at Neighborhood Coalition for Shelter, said "When people who've battled

Ebola tell you what you need to do, it carries a lot of weight."

Alaina and Michelle visited residences and assessed for infection control and potential risk factors, installing handwashing stations and providing guidance on PPE practices. "It was so helpful to have skilled professionals look with a fresh eye at our procedures and protocols," said Beth Stubenbord, Director of Housing at Fountain House.

Not only did Alaina and Michelle provide in-person support to our members, they also set up a hotline that providers could call for immediate support and guidance. Ann Shalof said the hotline was indispensable as it provided "answers to medical questions and judgement calls when we didn't know where to turn. The number was hanging in my office and in every residence."

Mark Jennings, Associate Executive Director of Project FIND, expressed how essential the advice Alaina and Michelle dispensed was to protecting tenants and staff. He said, "Things like wearing a mask correctly, not wearing gloves all day, having signs posted conspicuously, and the many suggestions they provided were invaluable to our efforts."

While the challenges facing our community were extraordinary, Alaina and Michelle were steadfast in their support and guidance. For all they provided to our community in a time of great need, the Network is honored to name Alaina Deans and Michelle Mays *COVID Heroes*.

Breaking Ground proudly supports The Network's 2020 Virtual Awards Gala and this year's incredible honorees



With our deepest gratitude to all the heroes serving on the frontlines in supportive housing across New York



Outstanding Tenant of the Year Kenny Alvarez



Musician.
Veteran. Activist.
Podcaster. There
are many words
to describe
Kenny Alvarez, but none
fully capture the
dynamic and
creative individual the Network

is proud to honor as one of our *Tenants* of the Year.

Kenny was a veteran of the United States Marines and had obtained his Bachelor's degree in Music Business. But an assault during his time in service left him struggling with mental health, substance use, and chronic health issues and he became homeless in 2012.

In 2013, Kenny was placed at a residence run by the AIDS Center of Queens County (ACQC), and caseworkers there found him permanent housing at the Doe Fund's A Better Place. "I found stability on the Upper East Side, a place to collect myself and gain peace of mind."

Since moving into *A Better Place*, Kenny has thrived. He obtained his Master's degree from the Devry University-Keller Graduate School of Management in 2017. He hosts a podcast, creates art, and makes music. He also participates in the Network's advocacy initiatives, traveling to Albany with us in February to meet with legislators, tell his story, and advocate for funding increases for housing and services. Yolanda Jones, Program Director at *A Better Place*, said, "Mr. Alvarez stands out for his witty sense of humor and good-natured spirit." Even after Kenny was diagnosed with Multiple Sclerosis while living in supportive housing, he remained optimistic. "Although Mr. Alvarez has been through many traumatic experiences, he has never let his diagnoses slow down his drive to obtain a better life," said Jones.

Kenny's case manager at *A Better Place*, Jasmine Downes, commended his hard work and motivation. She said, "Kenny is a model resident and continuously sets the bar within our residence. Since he began his journey here at *A Better Place*, he has been determined to improve his health and overall quality of life."

For his resilience and resolve, we are delighted to honor Kenny Alvarez as one of our *Tenants of the Year*.







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Outstanding Tenant of the Year Tyler Cruell



Engaged, and exemplified success." These are the words Elizabeth Mc-Guire, Vocational Coordinator at Neighborhood Coalition for Shelter's Louis

Nine House used to describe our *Tenant* of the Year Tyler Cruell.

Tyler arrived at Louis Nine House in 2016 at the age of 16. A former foster youth, Tyler had experienced trauma stemming from lack of stable housing and losing a parent to incarceration prior to arriving at Louis Nine House.

While he had experienced serious obstacles in his young life, Tyler showed incredible amounts of resilience – he commuted daily back and forth to school from the South Bronx to Brooklyn and completed high school six months after arriving at Louis Nine House. He became an integral member of the Louis Nine House community, attending cooking activities, game nights, and breakfasts with staff.

Not only has Tyler grown to be a strong member of the Louis Nine House community, but he has also become a leader among his peers. McGuire described how he serves as a mentor to other residents, explaining "His support and advice for fellow tenants is admirable. He is always available to lend a listening ear and he has a welcoming approach to new residents acclimating to life at Louis Nine House."

Mary Clark, Senior Case Manager at Louis Nine House, added that while Tyler was shy and reserved when he entered Louis Nine House, he has since emerged from his shell. She said, "Tyler is a social butterfly. Working with him and watching him reclaim his life has been an amazing process."

Tyler has since gone on to work as a Program Aide at Harlem Children's Zone, working with children on recreational and educational objectives, and was recently hired at the Alexander Robertson School. Clark said Tyler is passionate about education and working with young people. "Tyler is a responsible young man who has found his passion working with children. Tyler is enthusiastic about work and has never missed a day," she said.

Since entering Louis Nine House, Tyler has grown into a determined and ambitious individual with unlimited potential. Tyler's goal-oriented nature and energetic spirit make him a remarkable resident and a wonderful educator, and we are delighted to honor him as a *Tenant of the Year*.





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Chase is proud to sponsor the 2020 Supportive Housing Awards Gala. Congratulations to this year's honorees, and we applaud Supportive Housing Network of New York for their leadership in advocating for supportive housing across the state of New York.

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for their advocacy in the creation of supportive housing for the most vulnerable New Yorkers

We applaud the SHNNY Covid-19 Heroes for an honor well-deserved.

Michael Rosen, Breaking Ground

Amy Boyle, Office of the Deputy Mayor for Housing and Economic Development

Gail Wolsk, NYC Department of Health and Mental Hygiene

Alaina Deans & Michelle Mays, Doctors Without Borders

Kenny Alvarez & Tyler Cruell, Outstanding Tenants of the Year



We wish to express our gratitude to the front-line staff of all SHNNY members that have risked everything to take care of our community during the COVID-19 Pandemic.

A special thank you to

The Supportive Housing Network of New York,
for all their unwavering advocacy for tenants in
our community during this unprecedented time.

Thank you for all your hard work and dedication!



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We congratulate the Covid Heroes:

Supportive Housing Frontline Staff

Michael Rosen, Vice President, Breaking Ground

Amy Boyle, Senior Advisor-Housing, NYC Office of the Deputy Mayor for Housing and Economic Development

Gail Wolsk, Senior Director, NYC Department of Health and Mental Hygiene

Alaina Deans, New York COVID19 Health Promotion Activities Manager, Doctors Without Borders

Michelle Mays, New York Project Coordinator, Doctors Without Borders

Tenants of the Year

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Congratulations to this year's honorees:
COVID Heroes Amy Boyle, Alaina Deans,
Michelle Mays, Michael Rosen, and Gail
Wolsk, and Outstanding Tenants of the Year
Kenny Alvarez and Tyler Cruell.

We share your commitment to SHNNY's mission of creating supportive housing in New York.



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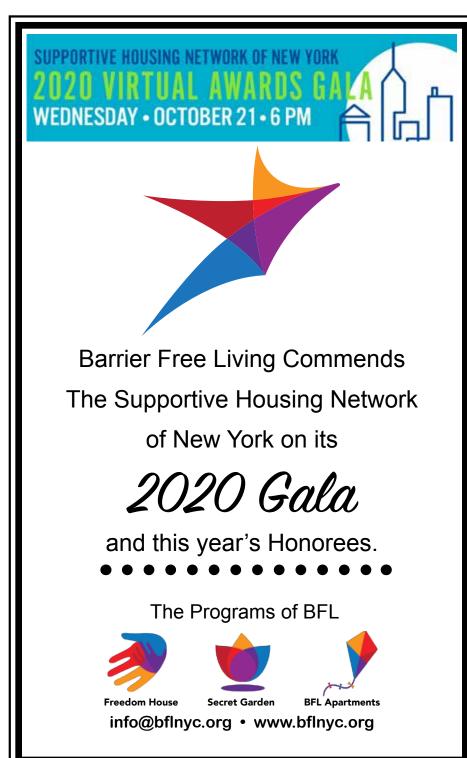












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Office of the Deputy Mayor for Housing and Economic Development

Gail Wolsk

NYC Department of Health and Mental Hygiene

Alaina Deans & Michelle Mays

Doctors Without Borders

We would also like to recognize the 2020 Tenants of the year

Way to go, Tyler!

NCS's Louis Nine House resident <u>and</u> **Young Adult Outstanding Tenant of the Year**

Congratulations to Tyler and his fellow honorees!

And thank you SHNNY for your dedicated support this year and always.



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Michael Rosen

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Michael Rosen

Breaking Ground

&

Amy Boyle

Office of the Deputy Mayor for Housing and Economic Development

Gail Wolsk

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Alaina Deans & Michelle Mays
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Alaina Deans & Michelle Mays
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OUTSTANDING TENANTS OF THE YEAR

Kenny Alvarez & Tyler Crue

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We thank the **Supportive Housing Network of New York** for all the work you do for the community.

Proudly Salutes the 2020 Honorees

Covid Heroes

Supportive Housing Frontline Staff

Michael Rosen

Breaking Ground

Amy Boyle
Office of the Deputy Mayor for Housing and Economic Development

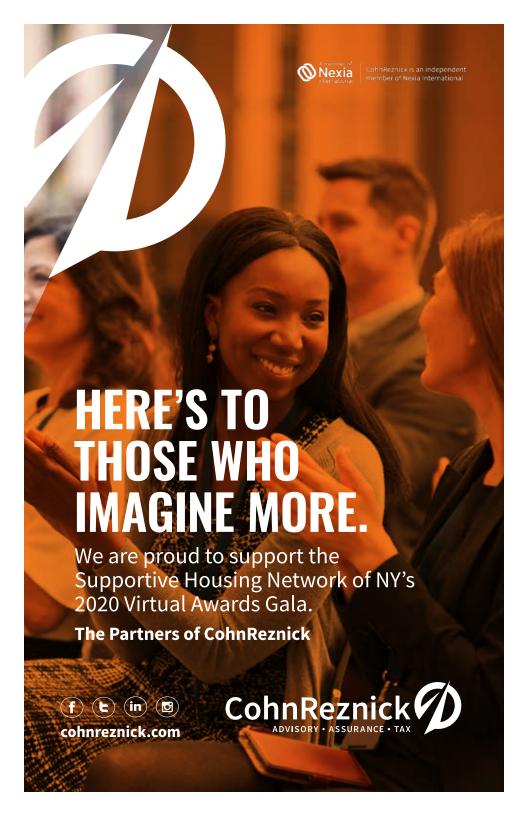
Gail Wolsk

NYC Department of Health and Mental Hygiene

Alaina Deans & Michelle Mays

Outstanding Tenants of the Year

Kenny Alvarez & Tyler Cruell



The Alexander Robertson School sends its Warmest Congratulations to Tyler Cruell Outstanding Tenant of the Year

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Salutes COVID-19 Heroes

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Michael Rosen

Breaking Ground

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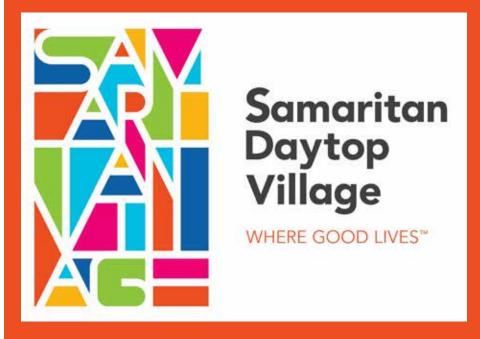


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Samaritan Daytop Village congratulates

The Network and all of the Gala Honorees!

Thank you for all that you do to help keep our staff and clients safe!



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Enterprise congratulates SHNNY's 2020 Virtual Awards Gala Honorees

Judith Kende

Vice President & Market Leader, New York Enterprise Community Partners, Inc. 212.284.7186 jkende@enterprisecommunity.org



www.EnterpriseCommunity.org

HSI cannot thank the Network enough for your extraordinary support to us and the entire supportive housing community during these difficult times. You have gone far and above any expectations, and we would not be where we are today without your tremendous efforts.

Laura, Cynthia, Maclain, Stephen, Rebecca, Tierra, Joelle, Emily, Moira, Kimberly, and Lauren - you are <u>all</u> amazing! Our staff and tenants are more informed, equipped, and healthy today because of YOU - your advocacy, your coordination, your tireless work.

Our deepest gratitude.





Foxy is proud to continue our support for The Network and the positive changes you make possible for the most vulnerable New Yorkers.



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Amy Boyle, Office of the Deputy Mayor
for Housing and Economic Development
Gail Wolsk, NYC Department of
Health and Mental Hygiene
Alaina Deans & Michelle Mays,
Doctors Without Borders

S:US applauds

Outstanding Tenants of the Year

Kenny Alvarez

Tyler Cruell

S:US is honored to partner with
The Supportive Housing Network
of New York

to ensure vulnerable New Yorkers can access resources to stabilize their lives and have their own home.





LISC NYC and National Equity Fund are proud to partner with the Supportive Housing Network of New York to create and manage affordable housing, bring about health equity and improve economic opportunities for all New Yorkers.

We congratulate this year's COVID Heroes:

Supportive Housing Frontline Staff

Michael Rosen - Breaking Ground

Amy Boyle - Office of the Deputy Mayor for Housing and Economic Development

Gail Wolsk - NYC Department of Health and Mental Hygiene

Alaina Deans & Michelle Mays - Doctors Without Borders

We recognize the Outstanding Tenants of the Year Kenny Alvarez & Tyler Cruell



Valerie D. White Executive Director vwhite@lisc.org | lisc.org/nyc



Emily Chen Vice President 212.455.1612 | echen@nefinc.org



CUCS joins the Network Supportive Housing Network of NY

in honoring COVID Heroes

CUCS helps people rise from poverty, exit homelessness, and be healthy. www.cucs.org



CONGRATULATIONS TO THE SUPPORTIVE HOUSING NETWORK OF NEW YORK AND THIS YEAR'S HONOREES

the way home.



Urban Pathways' staff distributing PPE and educational posters

THANK YOU TO ALL ESSENTIAL WORKERS

You face challenges every day and your jobs are even more difficult due to the coronavirus pandemic. Your sustained efforts to protect and help those in need especially now are crucial.

Thank you for all that you do.

urbanpathways.org

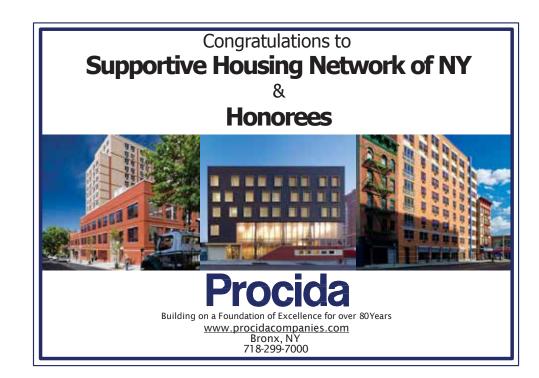
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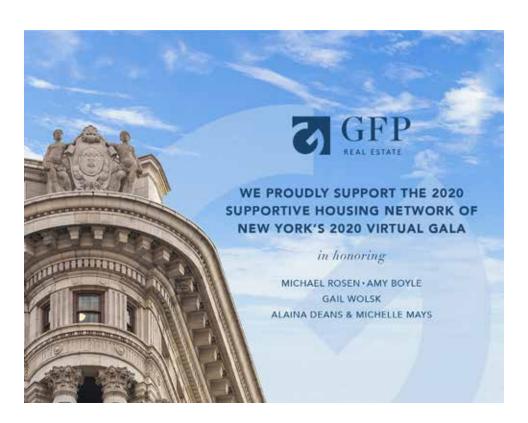


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Odyssey House is pleased to support the Supportive Housing Network of NY

Congratulations to the 2020 Honorees & Thank You Frontline Workers for Keeping New York Safe



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on another year of
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This is a time of unprecedented challenges for our residents, neighbors, staff, and friends.

We are eternally grateful to SHNNY and our partners and colleagues for standing shoulder-to-shoulder with us as we fight this health and economic crisis.

Working together, there is nothing we cannot do.



Geel Community Services, Inc. recognizes all the essential workers throughout the Covid 19 Pandemic and thanks them for their services to the community.

Special thanks to all the Geel staff that have worked so tirelessly to support our agency mission and the vulnerable populations we serve in all our housing programs.

Congratulations to the Outstanding Tenants of the Year Kenny Alvarez and Tyler Cruell.

Thank you to the Supported Housing Network of New York and their staff for hosting this event and supporting agencies like ours with PPE donations, valuable information and resources and virtual meetings.

Together we will get through this difficult and challenging time.







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We recognize and applaud this year's honorees:

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Along with other SHNNY member agencies, we're committed to providing outstanding community-based restorative services which help adults with mental illness live with as much independence as possible.

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Gail Wolsk

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Alaina Deans & Michelle Mays

Doctors Without Borders

... and the SHNNY
Outstanding Tenants of the Year:

Tyler Cruell

The Doe Fund's Own Kenny Alvarez!

Thank you to all supportive housing staff who have become COVID-19 frontline heroes! Learn how The Doe Fund provides the gift of opportunity to our residents at doe.org/gala2020/



We are proud to continue our support of

The Supportive Housing Network of New York

and this year's Awards Gala

Congratulations to the 2020 Honorees:

Gail Wolsk

Michael Rosen

Amy Boyle

Alaina Deans & Michelle Mays

&

Tenants of the Year, Kenny Alvarez & Tyler Cruell









Beverly's Place

Our heartfelt congratulations go out to the 2020 SHNNY honorees who serve as a beacon to their communities, especially in such challenging times!



UNIQUE PEOPLE SERVICES, INC.

Would like to congratulate and thank The Supportive Housing Network of NY For their heroic efforts during the COVID-19 pandemic

Congratulations to COVID HEROES

Supportive Housing Frontline Staff

Gail Wolsk

NYC Department of Health and Mental Hygiene

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Congratulations to all Supportive Housing Outstanding Tenants of the Year

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Tonight we want to join SHNNY in honoring the work of our COVID Heroes:

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We also want to congratulate the 2020 Outstanding Tenants of the Year:

Kenny Alvarez & Tyler Cruell

Thank you for inspiring us through this time.



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Project FIND's mission is to provide low- and moderate-income and homeless seniors with the services and support they need to enrich their lives and live independently.



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CONGRATULATIONS TO THE 2020 HONOREES.

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Contact us at:

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Thank you to **Robert Calame** for designing the Gala materials.