



Office of
Mental Health

Office of Addiction
Services and Supports

O-agency Link-Outreach-Vaccinate (O-LOV)

COVID-19 Vaccination Program

Provider Webinar

February 11, 2021

Introduction

The New York State Office of Mental Health (OMH) and Office of Addiction Services and Supports (OASAS) are collaborating to improve access to COVID-19 vaccinations for eligible individuals within their care systems. The O-Agency Link-Outreach-Vaccinate (O-LOV) vaccination program will include sites at OMH psychiatric centers across the state that will offer both on-site and mobile community vaccination services.

Completing the NYS Multi-Agency Vaccination Data Collection System on a weekly basis will be critical to the success of this program!



Eligible populations

As of February 8, 2021, the following population groups can receive vaccinations from O-LOV sites:

- Staff with patient facing responsibilities in OMH operated, funded, or certified residential programs
- Staff with patient facing responsibilities in OASAS operated, funded, or certified residential programs
- Staff with patient facing responsibilities in OMH operated, funded, or certified ambulatory treatment or support programs
- Staff with patient facing responsibilities in OASAS operated, funded, or certified ambulatory treatment or support programs
- Clients in OMH operated, funded, or certified congregate residential programs
- Clients in OASAS operated, funded, or certified congregate residential programs
- Clients age 65 or older in OMH operated, funded, or certified ambulatory behavioral health treatment or support programs
- Clients age 65 or older in OASAS operated, funded, or certified ambulatory behavioral health treatment programs

NOTE: These eligibility groups will be updated over time following NYS Department of Health guidelines.



O-LOV COVID-19 Vaccination Website: <https://omh.ny.gov/omhweb/o-lov-covid19-vaccine/>

O-Agency Link-Outreach-Vaccinate (O-LOV) COVID-19 Vaccination Program

The O-Agency Link-Outreach-Vaccinate (O-LOV) program offers COVID-19 vaccines to staff and clients served in New York State voluntary provider programs.

WHO IS ELIGIBLE (as of 2/8/2021)

- Staff with patient facing responsibilities in OMH and OASAS operated, funded, or certified residential programs
- Staff with patient facing responsibilities in OMH and OASAS operated, funded, or certified ambulatory treatment or support programs
- Clients in OMH and OASAS operated, funded, or certified congregate residential programs
- Clients age 65 or older in OMH and OASAS operated, funded, or certified ambulatory behavioral health treatment or support programs

NOTE: As more vaccine becomes available – more people will be eligible. Check this site for updates to eligibility.

HOW TO GET VACCINATED

If you are part of a Provider Agency, you can schedule a group of clients or staff to get vaccinated.

PROVIDER AGENCY GROUP SCHEDULING

If you are an eligible individual, you can schedule an appointment for vaccination at one of the eight O-LOV psychiatric center sites.

SCHEDULE AN INDIVIDUAL APPOINTMENT

CONSENT FORMS

You will be expected to complete an O-LOV COVID-19 vaccination consent form in order to receive a vaccine. Detailed instructions will be included when your appointment is confirmed.

[General Consent Form](#) 

[Consent Form for OASAS Service Recipients](#) 



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Where can I get a vaccine?

New York City

- Bronx Psychiatric Center
- Creedmoor Psychiatric Center
- Kingsboro Psychiatric Center
- South Beach Psychiatric Center

Rest of State

- Buffalo Psychiatric Center
- Rochester Psychiatric Center
- Capital District Psychiatric Center
- Pilgrim Psychiatric Center

The other 15 OMH psychiatric centers will also provide vaccinations as needed.



How will it work?

- Eligible individuals will be able to access a vaccine appointment at one of the O-LOV psychiatric center sites through two methods:

(NOTE: individuals should have a vaccination scheduled via only one of the two methods below)

- **Provider agency scheduling**
- **Individual scheduling**



Provider Agency Scheduling



Provider Agency Outreach

Includes the following three integrated activities:

1.

Link

Use data to identify eligible individuals within OMH and OASAS populations who have not yet been vaccinated.

2.

Outreach

Contact agencies and connect populations to one of the 8 Psychiatric Center vaccination sites and/or mobile vaccination teams.

3.

Vaccinate

Vaccinate designated individuals across 8 OMH PC sites.



Provider Agency Scheduling

- Provider agencies can coordinate blocks of time for their clients and/or staff to get vaccinated at a particular O-LOV vaccination site.
- OMH and OASAS have created outreach teams to coordinate with provider agencies.
- Outreach team members review data from the **NYS Multi-Agency Vaccination Data Collection System** on a weekly basis to prioritize agencies for outreach and block scheduling.
- OMH and OASAS outreach representatives will contact programs directly to coordinate vaccinations.
- OMH provider agencies can contact Julie Duncan at Julie.Duncan@omh.ny.gov to inquire further.



Provider Agency Scheduling (continued)

- OMH and OASAS outreach team members and provider agency coordinators will identify groups of vaccine recipients who can present for vaccines at specified times.
- Outreach team members communicate with O-LOV sites to confirm the vaccination appointments.
- Outreach team members coordinate with agency coordinators to gather necessary information for every individual coming for a vaccine. Available forms include:
 - COVID-19 Vaccination Roster
 - COVID-19 Immunization General Consent Form
 - COVID-19 Immunization Consent Form for OASAS Service Recipients
 - New York State COVID-19 Vaccine Form



Provider Agency Scheduling (continued)

- One to two days before the scheduled appointments, the outreach team member will communicate with the appropriate agency coordinator to confirm completion of all required tasks and review any transportation or other issues related to the scheduled appointments.
- The outreach team member will also review plans with the respective agency coordinator for agency staff to accompany and monitor clients.
- **Outreach coordinators will also arrange for mobile teams to go into the community to vaccinate individuals as indicated.**



Individual Scheduling



Individual Scheduling

- Individual scheduling will also be available for eligible individuals who do not need or do not wish to have a vaccination appointment scheduled by their provider agency.
- On Thursday, February 11th, the O-LOV vaccination program website will include a link for individuals to schedule appointments.
- Appointments will be initially be available from February 16 to March 5; additional appointments will be made available on the website on a rolling basis.



O-LOV COVID-19 Vaccination Website Landing Page

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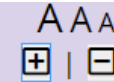


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Individual Scheduling Survey: Introduction

O-LOV Vaccination Eligibility



The O-Agency Link-Outreach-Vaccinate (O-LOV) program attempts to help individuals served by or directly supporting clients of OASAS- or OMH-authorized programs who [qualify for a COVID-19 vaccine](#) get immunized.

The O-LOV program is working directly with licensed programs to schedule vaccinations for clients and staff collectively. If however you are unable or better served by trying to schedule a vaccine independent of your program, you can do so. Note individual appointments are limited and are restricted to those who qualify under both the NYS COVID-19 vaccination criteria AND the O-LOV program eligibility requirements.

If you are a client of supported behavioral health programs or staff directly supporting these programs and services, you are welcome to complete the qualification survey below to see if you qualify.

The O-Agency Link-Outreach-Vaccinate (O-LOV) program offers COVID-19 vaccines to the following populations:

- **Staff with patient facing responsibilities in OMH and OASAS operated, funded, or certified residential programs**
- **Staff with patient facing responsibilities in OMH and OASAS operated, funded, or certified ambulatory treatment or support programs**
- **Clients in OMH and OASAS operated, funded, or certified congregate residential programs**
- **Clients age 65 or older in OMH and OASAS operated, funded, or certified ambulatory behavioral health treatment or support programs**

NOTE: As more vaccine becomes available – more people will be eligible. Check this site for updates to eligibility.



Individual Scheduling Survey: Eligibility Questions

How do you qualify for this program

I qualify as a staff member

I qualify as a client

For which, if any, NYS OASAS or OMH sponsored services do you work

* must provide value

- I currently have patient-facing responsibilities in a NYS OMH funded or operated residential program
- I currently have patient-facing responsibilities in a NYS OASAS certified, funded or otherwise-authorized residential program
- I currently have patient-facing responsibilities in a NYS OMH funded or operated outpatient/ambulatory behavioral health treatment or support program
- I currently have patient-facing responsibilities in a NYS OASAS certified, funded or otherwise-authorized outpatient/ambulatory behavioral health treatment program
- None of the above



Individual Scheduling Survey: Location Selection

Qualified Locations

At which location would you like to schedule your appointment

* must provide value

Albany (Capital District Psychiatric Center)

Brooklyn (Kingsboro Psychiatric Center)

Bronx (Bronx Psychiatric Center)

Buffalo (Buffalo Psychiatric Center)

Long Island (Pilgrim Psychiatric Center)

Queens (Creedmoor Psychiatric Center)

Rochester (Rochester Psychiatric Center)

Staten Island (South Beach Psychiatric Center)

Additional sites may be added in the future based on vaccine availability and community need.



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Individual Scheduling Survey: Date and Time Selection, Confirmation Message

O-LOV Buffalo

Individual Vaccination
15 minutes



February 11

< > February 2021

Su	Mo	Tu	We	Th	Fr	Sa	11:45 am	12:00 pm	12:15 pm
	1	2	3	4	5	6	1:15 pm	1:30 pm	1:45 pm
7	8	9	10	11	12	13			
14	15	16	17	18	19	20			
21	22	23	24	25	26	27			
28									

All times are in (UTC-05:00) Eastern Time (US & Canada) ▼

Thank you for booking with us!
You will get a confirmation message in email shortly



OK



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Expectations for vaccination day

- All individuals must wear face masks and follow social distancing guidelines when attending an appointment.
- On-site check-in for all individuals will include:
 - Visitor screening for COVID-19 symptoms
 - Temperature screen
- All individuals receiving vaccines must bring signed copies of COVID-19 Vaccine screening and consent form or be prepared to complete these on-site.
- Appointments for follow-up second doses of vaccine (if indicated) will be made before individuals leave the site.



Questions?



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