

# Albany Housing Coalition Inc.

Albany, New York



COLLABORATIVE EFFORTS TO END

VETERAN HOMELESSNESS

A non-profit provider's holistic response  
to the needs of homeless veterans  
in upstate New York

Supportive Housing Network of New York State Annual Conference  
New York, NY  
June 7, 2012

REMEMBERING AND SERVING THOSE WHO SERVED

# OVERVIEW of SERVICES

- 36 units transitional housing / 30 units permanent, supportive housing – case managed
- 50 S+C vouchers targeted to homeless veterans
- U.S. Dept. Labor HVRP Employment Program
- Senior veterans outreach (City of Albany)
- Pro bono legal services for civil matters
- Pro bono wills and trusts
- Peer support program for returning veterans
- Veterans Treatment Court - VetTrak

**2009 RECIPIENT OF VA SEC. SHINSEKI SECRETARY'S  
AWARD FOR OUTSTANDING SERVICE**

REMEMBERING AND SERVING THOSE WHO SERVED

# Funding Partners

- Federal: HUD (through Continuum of Care), VA GPD, VA Contract Housing, LABOR
- State: OTDA, HCR
- County: DSS
- Local: City of Albany CDBG
- Private: Trustco, M&T Bank, First Niagara, Walmart, Broadway Auto, Home Depot Foundation, Veterans Motorcycle Club, local legion and VFW posts, individual donations

# Mainstream Services Partners

- VA's CWT Program – employment skills
- VA Homeless Program – referrals / case mgmt / VASH
- SSI / SSD
- NYS National Guard - referrals
- NYS Division of Veterans Affairs – benefits officer
- NYS Labor – DVOP at our office
- NYS Civil Service – 55b and 55c assistance
- County Veterans Service Officers – referrals
- County courts – Veterans Treatment Courts
- Continuum of Care providers
- local treatment providers



# Permanent Supportive Conners Veterans Home



- 12 room w. shared kitchen, baths, living areas
- Leadership Council
- Supportive services

## Development

HHAP  
HUD Continuum  
Supportive  
Services

## Operations/Services

HUD Continuum  
OTDA

REMEMBERING AND SERVING THOSE WHO SERVED

# Connors House: Resources

## HOUSING

SSVF

DSS

VASH

## INCOME

VA / SSI/SSD/state  
benefits

CWT Training

Employment

Financial literacy

Veterans Treatment  
court

## PEER SUPPORT / SELF-ESTEEM

case management

Volunteer opportunities

Wills and trusts

Civil legal assistance

Wills and trusts

For the veteran all 3 columns are interactive and veteran-centered

REMEMBERING AND SERVING THOSE WHO SERVED

# The All-Important Response

- Raise Self-esteem
- Establish Trust
- Communicate Hope
- Insist on personal responsibility



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